

SAP Logistics and Finance- (Remote)

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Company: Dimension Data

Location: Sandton

Category: business-and-financial-operations

Functieomschrijving

24 month contract

Job Description:

- The day to day operational support (level 2/3) is provided by the De Beers AMS partner. Manage any escalations from business to timely resolution with the De Beers AMS partner;
- For Enhancements, work with the De Beers business stakeholders to complete business requirement document (BRD) and ensure that the appropriate level of detail has been included;
- Obtain appropriate approvals from business prior to submitting BRD to De Beers AMS partner for an estimate;
- Manage the BRD with the AMS partner through the entire cycle. This includes the following :
 - o Reviewing the functional design spec and estimate provided by the AMS; partner to ensure that the solution will meet the requirements identified by the business and to challenge the approach/estimate;
 - o Manage the AMS partner to deliver on contract SLAs (estimate);
 - o Manage the UAT with the business;
 - o Manage the governance of changes that are being moved into SAP; production. Note: AMS partner does the functional configuration for support, enhancements and projects. The De Beers SAP AMS Manager needs to have a strong knowledge of

configuration to be able to challenge the approach that is being recommended by the AMS partner.

- Manage and co-ordinate project work;
- Project manages/co-ordinates all tasks and the management/facilitation of IT support and continuous service delivery of the SAP solution, by the outsourced service provider or external vendor;
- Day to day interaction with various stakeholders including customers in the various business units and IT service providers, liaising with colleagues across all sections of the Global IM department;
- Maintains the customer service focus thus ensuring that the provisioning of services meet the needs of the business;
- Drive ongoing meetings with key business stakeholders to discuss status on enhancements, projects and opportunities for improvements i.e. weekly/monthly;
- Manage a team of internal resources for the different business functions and processes.

Experience:

- 6 + years of SAP ERP Management
- 2+ years of SAP AMS management

Experience in following essential:

- SAP Finance & Logistics
- SAP Solution Delivery Management;
- Experience working with an AMS partner;
- Business Process, Analysis and Design;
- Business Process Support;
- Project management;
- The following experience/certification would be advantageous:
 - o SAP certification;
 - o Experience with Business Intelligence tools; and
 - o S/4 HANA

Requirements

Experience in following essential:

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- SAP Solution Delivery Management;

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